

A Team Approach for Your Family's Goals

At The Home, we believe strong families are the backbone of strong communities. Our Community Service Agencies (CSAs) provide individualized, family-driven coordination of care to meet the complex needs of children and families who are involved in child- and family-serving systems and may be experiencing emotional, behavioral, safety or mental health difficulties.

Our team of intensive care coordinators and family partners bring together providers and key natural supports to create a plan of care tailored to the unique needs of each child and family. In partnership with you, the team identifies resources and professionals, such as social workers, teachers, and personal supports, like friends and relatives, who work in unison to help you and your child achieve your goals. Our family partners, each with their own lived experience, seek to understand what you and your family are going through and offer individualized coaching as you work to meet your child's needs.

NEW!

Each of our CSAs now offer a Family-Based Intensive Treatment (FIT) service which provides short-term, flexible, hands-on support at home, helping families navigate tough times, strengthen connections and keep kids in their communities. The FIT service is designed for MassHealth youth under 21 with serious emotional challenges. It is delivered by a specialized team of clinicians, paraprofessionals, family partners and includes access to prescribers and behavioral therapists.



About Us

The Home's Community Service Agencies are three programs within a network of nearly 30 agencies across the Commonwealth that are part of the Massachusetts Children's Behavioral Health Initiative (CBHI). Our CSAs serve youth from birth to age 21 who have experienced Serious Emotional Disturbance (SED), meet certain medical criteria and are enrolled in MassHealth Standard or CommonHealth as well select commercial insurances.

Our service areas include the neighborhoods of Boston, Brighton, Brookline, Cambridge, Charlestown, Chelsea, Dorchester, East Boston, Hyde Park, Lower Mills, Jamaica Plain, Mattapan, Revere, Roslindale, Roxbury, West Roxbury, South Boston, Somerville, and Winthrop and offer services in multiple languages.

Our CSAs use the Wraparound approach, an evidence-based, team planning process which puts the vision and goals of each child and family at its center and “wraps” services around their unique needs.

How We Help

The following 10 wraparound principles guide our work...

- ♥ **Family Voice and Choice:** Family and youth perspectives are heard and prioritized during all phases of the process, and reflected in the plan.
- ♥ **Team-Based:** The Wraparound team is comprised of committed individuals agreed upon by your family, drawn from informal and formal supports.
- ♥ **Natural Supports:** Team members are drawn from your family's networks of interpersonal and community relationships. The Wraparound plan reflects activities and interventions that leverage these natural supports.
- ♥ **Collaboration:** Team members share responsibility for developing, implementing and evaluating the Wraparound plan, which clearly outlines each individual's work toward meeting team goals.
- ♥ **Community-Based:** Service and support strategies take place in the most inclusive, responsive, accessible and least restrictive settings possible and safely promote child and family integration into home and community life.
- ♥ **Culturally Competent:** The Wraparound process respects and builds on the values, preferences, beliefs, culture and identity of your child, family and community.
- ♥ **Individualized:** The team develops and implements strategies, support and services customized to your child and family to achieve the plan goals.
- ♥ **Strength-Based:** Our process identifies and enhances the knowledge, skills and assets of your child and family, as well as their team and community.
- ♥ **Persistence:** Despite challenges, the team works toward the plan goals until it is agreed that a formal Wraparound process is no longer required.
- ♥ **Outcome-Based:** The team ties goals and strategies to measurable indicators of success, monitors progress and revises the plan when needed.



ABOUT THE HOME *for* LITTLE WANDERERS

For over 225 years, The Home for Little Wanderers has helped build stable lives and hopeful tomorrows for children who are abused, neglected or in at-risk circumstances. Our 30+ community-based and residential programs serve thousands of children and their families across the Northeast. Many of these youth are victims of trauma, violence or shattered family lives. At The Home, we ensure their emotional, social, educational and physical well-being through a wide range of critical services. Because every child deserves happiness, and no child should go through life alone.



FOR MORE INFORMATION, VISIT [THEHOME.ORG/SERVICE-AGENCIES](https://thehome.org/service-agencies) OR CALL [617-267-3700](tel:617-267-3700).
TO MAKE A REFERRAL, CALL CENTRAL INTAKE AT [\(855\) 240-4663](tel:855-240-4663).